



**Platinum** Business Partner





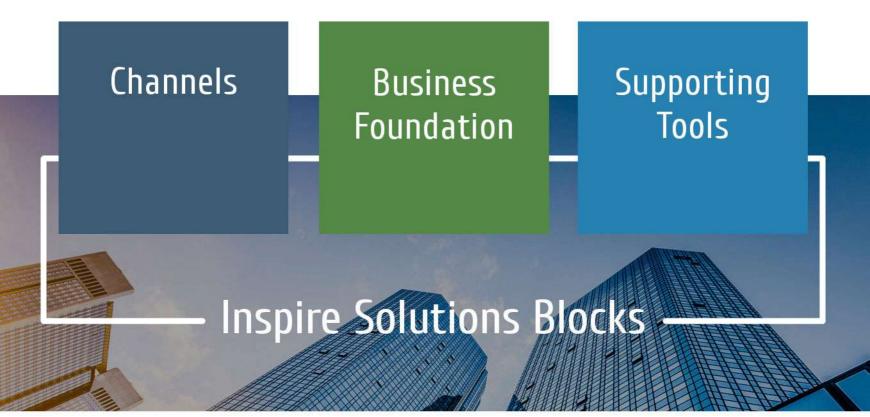
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### Solutions Overview

For any successful organization, its customers are its real asset. This is why organizations thrive to provide their customers with the best experience while doing business. At the heart of this experience are the various channels that customers use to connect to that organization. Those include portal, mobile, Integration and web applications. As technology evolves, new channels and service models will be required. Each of them brings its special cases, but the main businmess an organization does remains the same. It is very important that organizations build unified user experience across all channels and delivering methods it has. More important, however, is that a business scenario is handled in the same way regardless of which channel it originates from.

At Inspire for Solutions Development, we understand the challenges of building and maintaining high quality solutions. It is important to build your solutions correctly. This means both inside and outside: While interface and usability are what the customer sees initially, it is the overall experience that matters and keeps customers satisfied. Inspire Solutions provides its "Blocks" solution to help build the right solutions and the right service models for those channels.



### Channels

We can help you to build engaging channels using the following IBM products:

## Digital Experience

Inspire Digital Experience Block is a swift way for our customers to deliver services using the Digital Experience IBM software. Our customers find this experience a very valuable one to work together with Inspire Blocks to improve the time to market for their portal application and to rapidly build and update their web and mobile sites and services. We can reduce the development cycle to almost half the period if our block is used and also decrease the cost of development appreciably.





## Mobile Experience

Give your employees and customers more freedom and flexibility in how they interact with you. We can help you to offer a better service for your clients and also provide your employees with secure access to important tools and data anywhere, anytime – using their own mobile devices.

#### **Business Foundation**

With the business foundation layer, we help organizations build a centralized and unified business layer, thus unifying the handling of all business transactions, regardless of the originating channel. The following IBM products are used:

#### **IBM Integration Bus**

IBM enterprise service bus (ESB) that offers a fast, simple way for systems and applications to communicate with each other. As a result, it can help you achieve business value, reduce IT complexity and save money.

#### IBM Operational Decision Manager

IBM platform for capturing, automating and governing frequent, repeatable business decisions, thus managing and executing business rules and business events to help you make decisions faster, improve responsiveness, minimize risks and seize opportunities.

#### IBM Business Process Manager

IBM business process management platform which includes tooling and run time for process design and execution, along with capabilities for monitoring and optimizing work that is executed within the platform. It is specifically designed to enable process owners and business users to engage directly in the improvement of their business processes.

#### IBM API Connect

IBM API Connect is a scalable end-to-end solution to allow organizations to secure, manage, socialize and monetize their APIs. It provides powerful capabilities to expose and manage backend services inside and outside, which could be REST or SOAP-based. It helps organizations to control the creation, publication and management of APIs. With out-of-the box validation on incoming request, enforce security, rate limit, IBM API Connect allows you to publish and secure their APIs in agile yet robust and reliable manner.

#### IBM MQ

IBM MQ is a messaging middleware that simplifies and accelerates the integration of diverse applications and business data across multiple platforms. It uses message queues to facilitate the exchange of information between applications, systems, services and files and simplify the creation and maintenance of business applications.

#### IBM WebSphere Application Server

IBM WebSphere Application Server provides a range of flexible, secure, Java EE 7 runtime environments. It can handle everything from lightweight production projects to large enterprise deployments.

#### IBM Business Automation Workflow (BAW)

IBM App Connect allows you to simply connect applications and data across all of your environments. By supporting a wide range of integration styles from traditional SOA to modern event, API, and microservices-based, IBM App Connect provides a single integration tool for your entire business.

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# IBM WebSphere Service Registry and Repository

IBM WebSphere Service Registry and Repository (WSRR) is a central repository of entities A wide range of entities can be stored and retrieved, including user-defined concepts and definitions related specifically to Web services, such as WSDL services, service interfaces, and associated policies.

# Supporting Tools

Our methodology for building both channels and business layers uses a set of supporting tools to ensure quality, security and governance. We use the following IBM tools to support building your applications:



#### **IBM Rational Team Concert**

IBM Rational Team Concert is An Agile application lifecycle management (ALM) solution helps organizations build better software and products with an all-in-one agile environment for development teams. It also includes collaborative change management.



# IBM Rational Quality Manager

IBM Rational Quality Manager is a collaborative hub for business-driven software and systems quality across virtually any platform and type of testing. This software helps teams share information seamlessly, use automation to accelerate project schedules and report on metrics for informed release decisions.

#### IBM Rational DOORS

IBM Rational DOORS is a requirements management application for optimizing requirements communication, collaboration and verification throughout your organization, making it easier for everyone in your organization and beyond to participate in and contribute to the requirements management process.



#### IBM Rational Test Workbench

IBM Rational Test Workbench provides a comprehensive test automation solution for mobile applications, regression testing, integration technologies and performance and scalability testing. It helps you to build intelligent and interconnected enterprise applications that can be deployed on traditional and cloud infrastructures.



# IBM Security AppScan

IBM Security AppScan enhances web application security and mobile application security, improves application security program management and strengthens regulatory compliance. AppScan enables you to identify security vulnerabilities and generate reports and fix recommendations.



# Enterprise Content Management

When effectively managed across the organization, content can be used to engage customers, automate business processes and enhance collaboration.





# IBM FileNet Content Manager

With the adoption of ODM and BPM as an integral part of IBM Enterprise Content Manager we have extended our block to the fileNet to deliver a case manager based correspondence system exploiting the full capability of the IBM solution. This will enhance the implementation of the IBM wide Enterprise Content Management to the customer environment and help our customer to expedite the cycle to implement the solution.

## IBM Content Manager OnDemand

We have developed a full integrated environment on top of the IBM Content Manager OnDemand to deliver the value to the customer and shorten the implementation cycle. The Inspire CMOD Block will be updated with the gap analysis results to do all the integrations with FileNet, LDAP and back end applications. Implementing the solution will allow the customer to rapidly migrate their backlog data into CMoD.

